



A subsidiary of InquirPro LLC 2023 ©

DBA Tradenames
Active-Save-A-Life Tactical Training
TSCM contractors

6495 E. Happy Canyon Rd. #1 Denver, CO 80237 | 720.275.9508 | Contact@TarikOcon.com | www.TarikOcon.com

Refund and Exchange Policy for Tarik Ocon Training Classes | InquiriPro LLC

1. Refunds:

- **Full Refund:** Once payment is made, you have 72 hours from the time of purchase to cancel and request a full refund. The refund request must be sent via email, and the email timestamp will determine if it falls within the 72-hour window.
- **Partial Refund:** If a cancellation is requested after the initial 72-hour period, a 25% cancellation fee will apply.
- **Non-Refundable Fees:** Any administrative or materials fees associated with specific classes are non-refundable.

2. Class Exchanges:

- **Outside of 15 Days Before Scheduled Class:** You may reschedule or exchange your class for another date or a different class at no additional charge.
- **Within 15 Days of Scheduled Class:** If rescheduling or exchanging within 15 days of the scheduled class, a 10% fee will apply.
- **Within 72 Hours of Scheduled Class:** Rescheduling or exchanging within 72 hours of the scheduled class incurs a 25% fee.
- **Transfer Policy:** If you are unable to attend, you may transfer your class registration to another individual with prior approval. Additional fees may apply.

3. Force Majeure Clause:

- In the event of unforeseen circumstances beyond our control—such as severe weather, location issues, or catastrophic incidents—that prevent a scheduled class from occurring, the affected class will be automatically credited for a future rescheduled date. Alternatively, a 100% refund will be provided upon the student's request.

4. Expulsion Clause:

- For the safety and integrity of the learning environment, any student who displays unsafe behavior, causes disruptions, or violates ethical or moral standards as deemed by the instructor may be expelled or asked to leave. The instructor may or may not provide a warning, at their discretion. In cases of expulsion, no refund will be issued.

5. No-Show Policy:

- Students who do not show up for a class and have not previously rescheduled will not be eligible for a refund. Multiple cancellations or no-shows (more than two) may lead to disqualification from future registrations or additional fees.

6. Late Arrival and Missed Class Policy:

- No refunds or rescheduling accommodations will be provided for late arrivals or missed portions of a class. Please plan to arrive on time to receive the full benefit of the instruction.

7. Special Circumstances:

- If you are unable to attend due to unforeseen circumstances, such as illness or a family emergency, please contact us with documentation as soon as possible. In these cases, we may offer rescheduling or partial refunds at our discretion.

8. Refund Processing Timeline:

- Refunds will be processed within 7–10 business days after approval. Refunds will be issued back to the original payment method used during purchase.

9. Documentation Requirement:

- All refund and exchange requests must be submitted via email to ensure proper documentation and formal records.

10. Policy Updates:

- InquiriPro LLC, Tarik Ocon reserves the right to amend this policy at any time. All updates will be communicated to enrolled students via email and will apply to future transactions.

11. Legal Disclaimer:

- This refund policy is designed to ensure a fair and consistent process for all students. Refunds and exchanges are ultimately at the discretion of InquiriPro LLC, Tarik Ocon and in cases of dispute, the decision of InquiriPro LLC, Tarik Ocon will be final.